


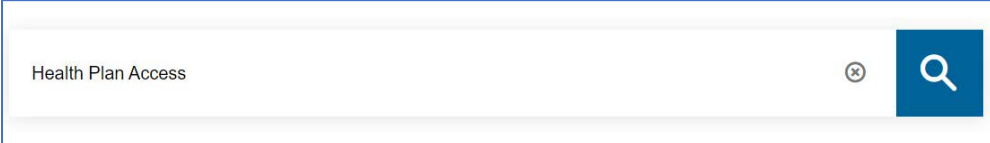
Accessing Temporary Medical Cards (UPMC)

1. Visit www.my.pitt.edu and log in via Pitt Passport with your University username and password.



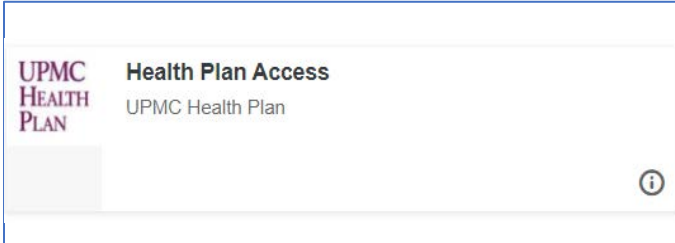
The screenshot shows the Pitt Passport login interface. At the top, there is a blue header with the University of Pittsburgh logo and name. Below this is a yellow bar with the text "Pitt Passport". The main content area is white and features a "Username" label above a text input field containing the placeholder "Enter username". Below that is a "Password" label above a text input field containing the placeholder "Password". A yellow "Submit" button with a right-pointing arrow is positioned below the password field. At the bottom of the form, there are two links: "Forgot password?" and "Need Help?".

2. In the search bar, enter "Health Plan Access."



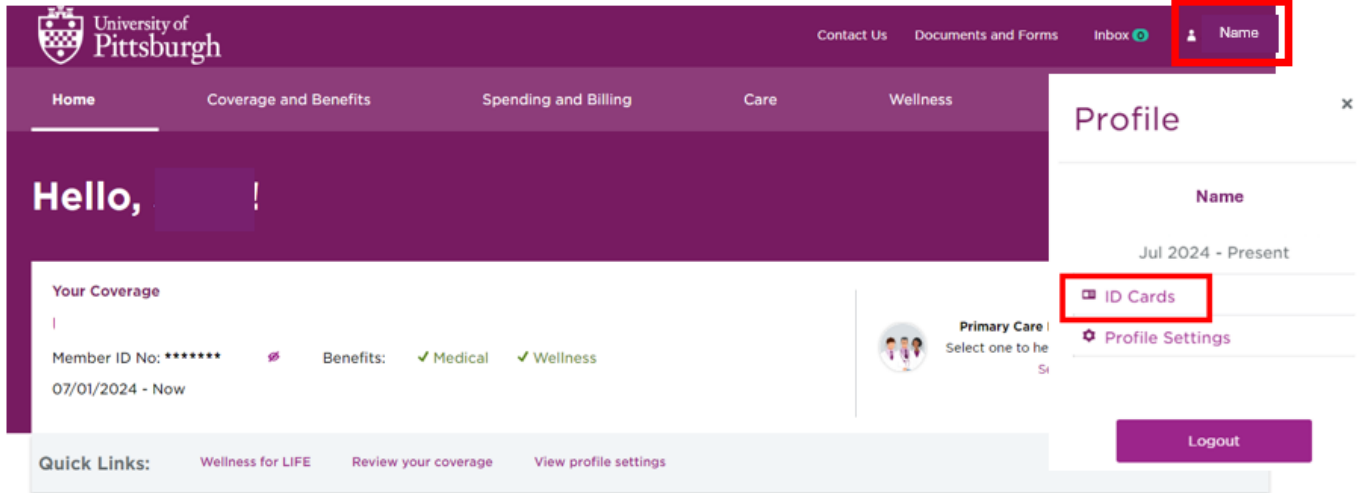
The screenshot shows a search bar with the text "Health Plan Access" entered. To the right of the text is a small "x" icon for clearing the search. Further right is a blue search button with a white magnifying glass icon.

3. Select the task for MyHealth Access to launch the UPMC Health Plan Online portal.



The screenshot shows a search result card. On the left is the UPMC Health Plan logo. To the right of the logo, the text "Health Plan Access" is displayed in bold, with "UPMC Health Plan" below it. At the bottom right of the card is an information icon (a lowercase 'i' inside a circle).

4. After logging into the UPMC portal, sclick your name on the top right and choose ID cards.



The screenshot shows the UPMC portal interface. At the top right, the user's name is displayed in a dropdown menu, which is highlighted with a red box. Below the name, the 'ID Cards' option is also highlighted with a red box. The main content area shows the user's profile information, including their name, date of birth (Jul 2024 - Present), and a list of ID cards. The 'ID Cards' option is highlighted with a red box. The 'Profile Settings' option is also visible. A 'Logout' button is located at the bottom right of the profile section. The 'Quick Links' section at the bottom includes 'Wellness for LIFE', 'Review your coverage', and 'View profile settings'.

5. From there you can choose to request a card via mail or print/email a copy.

Member ID Cards

Disclaimer: Updates to your account will take between 24-48 hours to be reflected on any new ID Card you order.

Access Your ID Card

Member Name

Card Type

Delivery Method



UPMC HEALTH PLAN

COST SHARING:

PCP: \$0/25
 Specialists: \$50
 ER: \$100-Mbrs 18 and under / \$150 Mbrs 19+
 INN DED: \$150/300
 OON DED: \$500/1000

RX: \$16/45/90/100
 Urgent Care: \$60

INN OOP: \$2000/4000
 OON OOP: \$3000/6000

www.upmchealthplan.com/pitt

Member Services/Prescription Drug Questions: Call 1-888-499-6885, Mon-Fri 7 a.m. to 7 p.m. and Saturday from 8 a.m. to 3 p.m. Summer hours may vary.
UPMC MyHealth 24/7 Nurse Line: 1-866-918-1591
UPMC Health Plan Behavioral Health Services: 1-877-461-8610.
LifeSolutions/FSAP: 1-866-647-3432
Emergencies: Go to the nearest medical facility/provider. If admitted, hospital must notify UPMC Health Plan.
Unplanned care while traveling/Students/Dependents living away from home: To locate care in your area, call Member Services at 1-844-861-4146
Pharmacist Help Desk: 1-800-396-4139 (Rx Grp:PMDC Rx Bin:003658 PCN:A4)
Amplifon: 1-866-978-9379
Claims Submissions: Submit to PO Box 2999, Pittsburgh, PA 15230, Payer ID: 23281
Ohio SuperMed PPO Providers: Submit to PO Box 94648, Cleveland, OH 44101
Providers: Precertification must be obtained for services as specified in the member's plan. Acquiring precertification does not guarantee payment for the service reviewed. Please call to verify eligibility. Benefits are not insured by Cigna or affiliates.

Copyrights are due to providers at time of service. Member identification cards are nontransferable. Benefits are provided by your employer through an administrative agreement with UPMC Benefit Management Service, Inc. UPMC Health Plan is a trade name of UPMC Health Plan, Inc., and its affiliated companies.
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