This is only a summary. If you want more detail about your coverage and costs, you can get the complete terms in the policy or plan document at www.upmchealthplan.com or by calling 1-888-499-6885.

Important Questions	Answers	Why this Matters:
What is the overall deductible?	Policy period deductible Participating Provider: **$250 Person/ $500 Family** Non Participating Provider: **$500 Person/ $1,000 Family** Deductible does not apply to preventive care.	You must pay all the costs up to the **deductible** amount before this plan begins to pay for covered services you use. Check your policy or plan document to see when the **deductible** starts over (usually, but not always, September 1st). See the chart starting on page 2 for how much you pay for covered services after you meet the **deductible**.
Are there other deductibles for specific services?	Yes. **$50 Eligible Dependent/$150 All Eligible Dependents** for Pediatric Dental. Deductible does not apply to preventive care. Orthodontic care is subject to medical Deductible. There are no other Deductibles.	You must pay all of the costs for these services up to the specific **deductible** amount before this plan begins to pay for these services.
Is there an out–of–pocket limit on my expenses?	Yes. Participating Provider: **$4,200 Person/$8,400 Family** Out-of-network: **$10,000 Person/$20,000 Family**	The **out-of-pocket limit** is the most you could pay during a coverage period (usually one year) for your share of the cost of covered services. This limit helps you plan for health care expenses.
What is not included in the out–of–pocket limit?	Premium, balance-billed charges (unless balanced billing is prohibited), and health care this plan doesn't cover.	Even though you pay these expenses, they don't count toward the **out-of-pocket limit**.
Is there an overall annual limit on what the plan pays?	No.	The chart starting on page 2 describes any limits on what the plan will pay for *specific* covered services, such as office visits.
Does this plan use a network of providers?	Yes. See www.upmchealthplan.com or call 1-888-499-6885 for a list of **in-network providers**.	If you use an in-network doctor or other health care **provider**, this plan will pay some or all of the costs of covered services. Be aware, your in-network doctor or hospital may use an out-of-network **provider** for some services. Plans use the term in-network, **preferred**, or participating for **providers** in their **network**. See the chart starting on page 2 for how this plan pays different kinds of **providers**.

Important Questions	Answers	Why this Matters:
Do I need a referral to see a specialist?	No. You don't need a referral to see a specialist.	You can see the **specialist** you choose without permission from this plan.
Are there services this plan doesn't cover?	Yes.	Some of the services this plan doesn't cover are listed on page 4. See your policy or plan document for additional information about **excluded services**.

- **Copayments** are fixed dollar amounts (for example, $15) you pay for covered health care, usually when you receive the service.
- **Coinsurance** is *your* share of the costs of a covered service, calculated as a percent of the **allowed amount** for the service. For example, if the plan's **allowed amount** for an overnight hospital stay is $1,000, your **coinsurance** payment of 20% would be $200. This may change if you haven't met your **deductible**.
- The amount the plan pays for covered services is based on the **allowed amount**. If an out-of-network **provider** charges more than the **allowed amount**, you may have to pay the difference. For example, if an out-of-network hospital charges $1,500 for an overnight stay and the **allowed amount** is $1,000, you may have to pay the $500 difference. (This is called **balance billing**.)
- This plan may encourage you to use in-network **providers** by charging you lower **deductibles**, **copayments** and **coinsurance** amounts.

Common Medical Event	Services You May Need	Your cost if you use a		Limitations & Exceptions
		In-Network Provider	Out-Of-Network Provider	
If you visit a health care provider's office or clinic	Primary care visit to treat an injury or illness	$30 copay/visit	30% coinsurance	————————none————————
	Specialist visit	$40 copay/visit	30% coinsurance	————————none————————
	Other practitioner office visit	$30 copay/visit	30% coinsurance	————————none————————
	Preventive care/screening/immunization	No Cost	Not Covered	Limited coverage for immunizations and women's care out of network
If you have a test	Diagnostic test (x-ray, blood work)	10% coinsurance	30% coinsurance	————————none————————
	Imaging (CT/PET scans, MRIs)	10% coinsurance	30% coinsurance	————————none————————
If you need drugs to treat your illness or condition More information	Generic drugs	$15 copay/prescription (Retail), $30 copay/prescription (Mail order)	Not Covered	————————none————————

Common Medical Event	Services You May Need	Your cost if you use a		Limitations & Exceptions
		In-Network Provider	Out-Of-Network Provider	
about **prescription drug coverage** is available at www.upmchealthplan.com.	Preferred brand drugs	$35 copay/prescription (Retail), $70 copay/prescription (Mail order)	Not Covered	——————none——————
	Non-preferred brand drugs	$70 copay/prescription (Retail), $140 copay/prescription (Mail order)	Not Covered	——————none——————
	Specialty drugs	$70 copay/prescription	Not Covered	——————none——————
If you have outpatient surgery	Facility fee (e.g., ambulatory surgery center)	10% coinsurance	30% coinsurance	——————none——————
	Physician/surgeon fees	10% coinsurance	30% coinsurance	——————none——————
If you need immediate medical attention	Emergency room services	$75 copay/visit	$75 copay/visit	Copayment waived if admitted
	Emergency medical transportation	10% coinsurance	10% coinsurance	——————none——————
	Urgent care	$40 copay	30% coinsurance	——————none——————
If you have a hospital stay	Facility fee (e.g., hospital room)	$250 copay+10% coinsurance	30% coinsurance	Deductible does not apply for in-network Providers
	Physician/surgeon fee	10% coinsurance	30% coinsurance	——————none——————
If you have mental health, behavioral health, or substance abuse needs	Mental/Behavioral health outpatient services	$30 copay/office visit	30% coinsurance	——————none——————
	Mental/Behavioral health inpatient services	$250 copay+10% coinsurance	30% coinsurance	Deductible does not apply for in-network Providers
	Substance use disorder outpatient services	$30 copay/office visit	30% coinsurance	——————none——————
	Substance use disorder inpatient services	$250 copay+10% coinsurance	30% coinsurance	Deductible does not apply for in-network Providers
If you are pregnant	Prenatal and postnatal care	10% coinsurance	30% coinsurance	——————none——————
	Delivery and all inpatient services	$250 copay+10% coinsurance	30% coinsurance	Deductible does not apply for in-network Providers

Common Medical Event	Services You May Need	Your cost if you use a		Limitations & Exceptions
		In-Network Provider	Out-Of-Network Provider	
If you need help recovering or have other special health needs	Home health care	10% coinsurance	30% coinsurance	————————none————————
	Rehabilitation services	$30 copay/visit	30% coinsurance	Limit of 30 visits per Benefit Period for Physical and Occupational Therapies combined. Limit of 30 visits per Benefit Period for Speech Therapy
	Habilitation services	$30 copay/visit	30% coinsurance	Limit of 30 visits per Benefit Period for Physical and Occupational Therapies combined. Limit of 30 visits per Benefit Period for Speech Therapy
	Skilled nursing care	10% coinsurance	30% coinsurance	Limit 100 days per Benefit Period
	Durable medical equipment	10% coinsurance	30% coinsurance	————————none————————
	Hospice service	10% coinsurance	30% coinsurance	————————none————————
If your child needs dental or eye care	Eye exam	No Cost	Full Cost. $35 reimbursement.	Limited to one exam per year.
	Glasses	No Cost	Full Cost. Reimbursement of $70-$95.	Limit of one pair of glasses per year.
	Dental check-up	No Cost	10% coinsurance	Limit of two exams per year

Excluded Services & Other Covered Services:

Services Your Plan Does NOT Cover (This isn't a complete list. Check your policy or plan document for other excluded services.)

- Cosmetic surgery
- Dental care (Adult)
- Hearing aids
- Infertility treatment
- Long-term care
- Non-emergency care when traveling outside the U.S.
- Routine eye care (Adult)
- Weight loss programs

Other Covered Services (This isn't a complete list. Check your policy or plan document for other covered services and your costs for these services.)		
• Acupuncture only covered for specific diagnosis • Bariatric surgery subject to medical review	• Chiropractic care covered with limitations • Private-duty nursing subject to medical review	• Routine foot care only covered for specific diagnosis

Your Rights to Continue Coverage:

If you lose coverage under the plan, then, depending upon the circumstances, Federal and State laws may provide protections that allow you to keep health coverage. Any such rights may be limited in duration and will require you to pay a **premium**, which may be significantly higher than the premium you pay while covered under the plan. Other limitations on your rights to continue coverage may also apply.

For more information on your rights to continue coverage, contact the plan at **1-888-499-6885**. You may also contact your state insurance department, the U.S. Department of Labor, Employee Benefits Security Administration at **1-866-444-3272** or **www.dol.gov/ebsa**, or the U.S. Department of Health and Human Services at **1-877-267-2323 x61565** or **www.cciio.cms.gov**.

Your Grievance and Appeals Rights:

If you have a complaint or are dissatisfied with a denial of coverage for claims under your plan, you may be able to **appeal** or file a **grievance**. You can contact your issuer's member assistance resources at **1-888-499-6885**. For questions about your rights, this notice, or assistance, you can contact your state insurance department at **1-877-881-6388**. Additionally, a consumer assistance program can help you file your appeal. Contact **1-877-881-6388**.

Does this Coverage Provide Minimum Essential Coverage?

The Affordable Care Act requires most people to have health care coverage that qualifies as "minimum essential coverage." **This plan does provide minimum essential coverage**.

Does this Coverage Meet the Minimum Value Standard?

The Affordable Care Act establishes a minimum value standard of benefits of a health plan. The minimum value standard is 60% (actuarial value). **This health coverage does meet the minimum value standard for the benefits it provides**.

Language Access Services:

Spanish (Español): Para obtener asistencia en Español, llame al **1-888-499-6885**.
Tagalog (Tagalog): Kung kailangan ninyo ang tulong sa Tagalog tumawag sa **1-888-499-6885**.
Chinese (中文): 如果需要中文的帮助，**请拨打这个号码 1-888-499-6885**.
Navajo (Dine): Dinek'ehgo shika at'ohwol ninisingo, kwiijigo holne' **1-888-499-6885**.

Questions: Call **1-888-499-6885** or visit us at **www.upmchealthplan.com.**
If you aren't clear about any of the underlined terms used in this form, see the Glossary. You can view the Glossary at **www.dol.gov/ebsa/healthreform** or call **1-888-499-6885** to request a copy.

To see examples of how this plan might cover costs for a sample medical situation, see the next page.

About these Coverage Examples:

These examples show how this plan might cover medical care in given situations. Use these examples to see, in general, how much financial protection a sample patient might get if they are covered under different plans.

This is not a cost estimator.

Don't use these examples to estimate your actual costs under this plan. The actual care you receive will be different from these examples, and the cost of that care will also be different.

See the next page for important information about these examples.

Having a baby
(normal delivery)

- **Amount owed to providers:** $7,540
- **Plan pays** $5,840
- **Patient pays** $1,700

Sample care costs:

Hospital charges (mother)	$2,700
Routine obstetric care	$2,100
Hospital charges (baby)	$900
Anesthesia	$900
Laboratory tests	$500
Prescriptions	$200
Radiology	$200
Vaccines, other preventive	$40
Total	**$7,540**

Patient pays:

Deductibles	$300
Copays	$500
Coinsurance	$700
Limits or exclusions	$200
Total	**$1,700**

Managing type 2 diabetes
(routine maintenance of a well-controlled condition)

- **Amount owed to providers:** $5,400
- **Plan pays** $3,820
- **Patient pays** $1,580

Sample care costs:

Prescriptions	$2,900
Medical Equipment and Supplies	$1,300
Office Visits and Procedures	$700
Education	$300
Laboratory tests	$100
Vaccines, other preventive	$100
Total	**$5,400**

Patient pays:

Deductibles	$300
Copays	$1,100
Coinsurance	$100
Limits or exclusions	$80
Total	**$1,580**

Note: These Coverage Examples illustrate coverage for an individual (a patient).

Questions and answers about the Coverage Examples:

What are some of the assumptions behind the Coverage Examples?

- Costs don't include **premiums**.
- Sample care costs are based on national averages supplied by the U.S. Department of Health and Human Services, and aren't specific to a particular geographic area or health plan.
- The patient's condition was not an excluded or preexisting condition.
- All services and treatments started and ended in the same coverage period.
- There are no other medical expenses for any member covered under this plan.
- Out-of-pocket expenses are based only on treating the condition in the example.
- The patient received all care from in-network **providers**. If the patient had received care from out-of-network **providers**, costs would have been higher.

What does a Coverage Example show?

For each treatment situation, the Coverage Example helps you see how **deductibles**, **copayments**, and **coinsurance** can add up. It also helps you see what expenses might be left up to you to pay because the service or treatment isn't covered or payment is limited.

Does the Coverage Example predict my own care needs?

✘ **No.** Treatments shown are just examples. The care you would receive for this condition could be different based on your doctor's advice, your age, how serious your condition is, and many other factors.

Does the Coverage Example predict my future expenses?

✘ **No.** Coverage Examples are **not** cost estimators. You can't use the examples to estimate costs for an actual condition. They are for comparative purposes only. Your own costs will be different depending on the care you receive, the prices your **providers** charge, and the reimbursement your health plan allows.

Can I use Coverage Examples to compare plans?

✓ **Yes.** When you look at the Summary of Benefits and Coverage for other plans, you'll find the same Coverage Examples. When you compare plans, check the "Patient Pays" box in each example. The smaller that number, the more coverage the plan provides.

Are there other costs I should consider when comparing plans?

✓ **Yes.** An important cost is the **premium** you pay. Generally, the lower your **premium**, the more you'll pay in out-of-pocket costs, such as **copayments**, **deductibles**, and **coinsurance**. You should also consider contributions to accounts such as health savings accounts (HSAs), flexible spending arrangements (FSAs) or health reimbursement accounts (HRAs) that help you pay out-of-pocket expenses.